

Days Out – Terms & Conditions



ADMISSIONS

Admission included.



JOINING POINTS & TIMES

You must ensure you are at the correct departure point written on your ticket at the correct time and that you make yourself visible to the driver.



RETURNING

We will leave at the time stated unless the driver is aware of a good reason to change the time.



DROPPING OFF

Our drivers will be happy to drop you off anywhere along the return route, as long as it is safe to do so. We regret we have had to instruct our drivers not to deviate from their route.

1st

SEATING

We do not offer reserved seating on our Days Out, seats are first come first served. Any passengers traveling with a friend we advise you get on at the same stop as sometimes we have more than one coach on a Day Out.



CANCELLATION BY YOU

If you cancel less than 48 hours before the departure date no refund will be given. Any cancellations before this will be given a refund minus £3 administration charge.



CANCELLATION BY US

Days Out operate subject to a sufficient number of passengers booking. If we have to cancel a Day Out you will be entitled to a full refund. 48 hours' notice will be given to you by phone or other means.



FORCE MAJEURE

This applies to situations beyond our control: bad weather, traffic hold ups, and breakdowns etc. which prevent us from completing a Day Out as planned. In such situations which are not due to negligence we will not accept any compensation claims except part of the coach travel element should we abandon the outward journey.



GROUPS

If you have a group of 8 or more we will be happy to collect you all from a convenient point in the local area. You will also receive a 10% discount on the total amount for the group.



WHEELCHAIRS/SCOOTERS

We are able to carry wheelchairs and small electric scooters, but please inform us at the time of booking.



REWARD POINTS

Reward points have an expiry of 12 months and are only collectable on adult bookings.



NO SMOKING OR VAPING

Smoking and vaping are prohibited